ROBOTIC PROCESS AUTOMATION

Business Continuity During A Pandemic

SL | AUTOMATION ANYWHERE

Business Continuity Without Accessibility

With the current outbreak of COVID-19 and its impact on your global networks, customers, and suppliers, how does this impact your business continuity? Almost all companies have their staff force working at home or on rotation. However, this can hamper productivity due to various factors – staff directly affected by the pandemic; being quarantined at home or in a hospital, unable to access critical systems due to lack of VPN and proper security access as most household WiFi is not secure and lack of proper monitoring system of staff work performance from home.
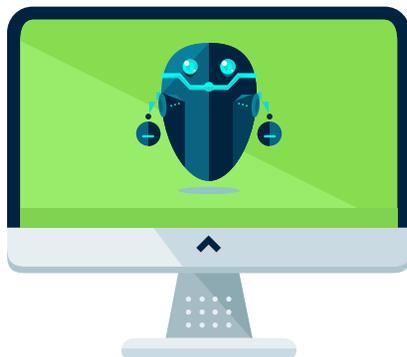
Although we are in a pandemic, many businesses demand continuity as supply chain needs to continue to function and if the chain breakdowns, there will be a ripple effect across many essential services industries such as medical supplies, hospitals, logistics, food manufacturers and food retailers to name a few. One of the solutions that will help organizations insulate against such shocks is our Robotic Process Automation (RPA) Platform powered by Automation Anywhere.

RPA & YOUR BUSINESS PROCESS

Robotic process automation is a form of business process automation technology based on metaphorical software robots or artificial intelligence workers. RPA can help your business to hedge risks during a pandemic when human workers are unable to access systems to perform tasks such as business transactions and communications with customers and suppliers. RPA can automate sales order processing updating directly from digital PO's received from customers and/ or directly from the customer portal into the back-office ERP system. Any cancellations form the original orders can also be processed quickly. The software robot work on the same basis as a person would, searching for the order in the ERP system, handling on-screen messages and once completed respond to the customer via email. Order lines can be managed efficiently with no manual intervention.

Process Workflow
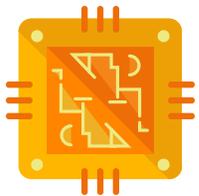
- Perform business transactions
- Automate sales order
- Execute repetitive mundane tasks
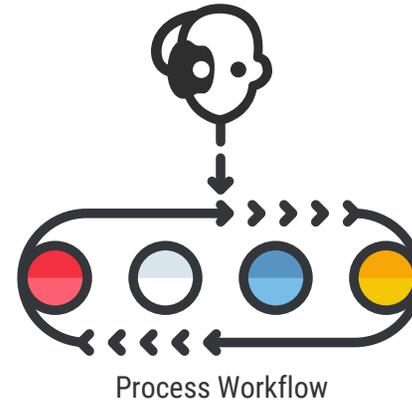
With RPA integrated into the procurement process, your team can complete the entire process from raising a purchase request to raising a purchase order within a short span of time. Once the purchase request is raised, the software automatically follows a workflow such as assessing the request, seeking approval from the concerned department head and processing the request to raise a PO. RPA helps organizations in the end-to-end management of demand and supply planning. It removes the silos between the different departments such as managing procurement, shipping, warehousing, and inventory, and manages them as a single centralized team. RPA is particularly helpful in job-by-job level tasks.

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Such processes will have no disruption even in a pandemic that we are facing today as RPA can operate automatically and independently based on your requirements. SL Information Solutions provides Automation Anywhere Robotic Process Automation as the solution of choice with deep knowledge of various processes that can make use of the tool.

SL INFORMATION SOLUTIONS

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